



# Telephone Support Line

Open to education staff and parents/carers  
Tuesdays, Wednesdays and Thursdays: 9.30am - 11.00am

Hampshire and Isle of Wight Educational Psychology (HIEP) are continuing to run a Telephone Support Line to help education staff and parents/carers during the current COVID-19 pandemic. The support line will be:

- confidential
- provided by educational psychologists
- for parents and carers of children and young people
- for staff in all settings
- for any queries related to the emotional wellbeing of children/young people and their families

## What to expect

When you call, a member of our friendly support team will take your details and then ask an educational psychologist to call you back.

Our psychologists are there to listen and to support with the issues that might be concerning you regarding the emotional wellbeing of a child or young person. Some people call us knowing what issues they need help with, whilst other people find it helpful to just talk through what is happening for a child or young person.

How to contact us -  
Please phone the number for your local area

**Isle of Wight** - 02392 441497

**North** (Basingstoke & North Test Valley) - 01252 814835

**South** (Fareham, Gosport & Havant) - 02392 441497

**East** (East Hants, Hart & Rushmoor) - 01252 814729

**West** (Winchester, Eastleigh, New Forest & South Test Valley)- 01962 876239

## Free resources

HIEP have put together a collection of resources which are available to support our communities in managing worries and anxieties. Further information is available by phone and on our website.



[www.hants.gov.uk/educational-psychology](http://www.hants.gov.uk/educational-psychology)

 Hampshire  
Services

HAMPSHIRE AND ISLE OF WIGHT  
EDUCATIONAL PSYCHOLOGY